

THE BEAUMONT NEWS

Official Newsletter of the Beaumont Residents Association

Volume 3, Issue 5

***Delivered Free to All Homes, Schools, Hospitals and
Commercial Premises in the greater Beaumont Area***

MARCH/APRIL/MAY 2006



BEAUMONT RESIDENTS ASSOCIATION COMMITTEE 2006

***(Back row L-R) Nancy Noone, Pat Martin, Samuel Bolton, Frank O'Driscoll, Chris Foy, Tony King, James Cheng, Aidan Buckley, Phyllis Redmond.
(Seated L-R) Deirdre Higgins, Noreen Maher (Chairperson), Des Maguire (Secretary), Joan Ennis.
Missing from photo are: Bernie Bolger (Treasurer), Anne Maher, Connie Butler, Tom Doyle, Sean Mullins.***

An Bord Pleanala Curtails Collinswood Development

Beaumont Residents Association lodged an appeal with An Bord Pleanala in May 2005.

We had two major objections:

1. The height and density and character of the development.
2. New exit onto Beaumont Road and resulting traffic hazards and congestion.

Our objections in respect to the height and density, together with a number of less critical objections were upheld. The height of the apartment blocks were reduced from 5 storey to 3 storey and two apartment blocks were removed altogether.

Unfortunately, we were not listened to in respect to the traffic and traffic hazards.

We are somewhat disappointed by the outcome. Obviously we would love to have got something on the traffic issues – but it now appears that an objection on the grounds of traffic anywhere in Dublin is no longer considered to be acceptable or legitimate. Traffic chaos, congestion and gridlock is here to stay. However, we are very heartened by the fact that An Bord Pleanala gave our objections some consideration. Our real anger is directed at Dublin City Planners – who have no regard for local opinion, local councillors and local representatives. These Planners appear to be answerable to no one and act accordingly.

Cont'd Page 2 ...

AGM A GREAT SUCCESS

Turnout at our AGM on 31st January 2006 was fantastic and almost overwhelming. Such numbers were not seen at our meetings since the days of the Beaumont Woods controversy almost ten years ago. As would be said in another era; *"they were hanging from the rafters"* and for the more contemporary amongst you; *"there was a capacity crowd"* or *"it was bleedin jammers"*. In anycase, I hope you get my drift. It is so important and so rewarding for the Committee Members to receive such positive expression of support from the community. Knowing you care, knowing you are interested and knowing you value what we do, makes all our traipsing around, all our meetings, all our begging and all our arguments worth while.

The meeting (except for one Heckler – there's always one!) was very positive and supportive of the Association's Committee and its achievements throughout 2005. It was particularly encouraging to receive a number of comments from the floor complimenting the Committee for printing their AGM Notice in Chinese and Polish as well as English. Offering the hand of friendship to our immigrant neighbours and our proactive attempts to integrate them into our community was fully supported and seen as a positive and correct policy to pursue.

James Cheng (Chinese) was elected to the Committee and received a special welcome applause. James currently resides on Shantalla Road and will be the 'Road Rep' for part of that road. He will be calling on you shortly for subscriptions. Many of you will know James from his articles in 'The Beaumont News'

Cont'd Page 2 ...



The Field at Collinswood soon to be covered by Concrete

Our very reasonable and legitimate concerns should have been taken on board by Dublin City Council. We should not have had to incur thousands of Euros in Fees to get what we are justly entitled to. What is the point of having elected Councillors, what is the point of having democracy if the wishes of the people are ignored?

In Shakespeare's time, mattresses were secured on bed frames by ropes. When you pulled on the ropes the mattress tightened, making the bed firmer to sleep on. Hence the phrase - 'Goodnight, sleep tight'.



Did You Know!!!

It was the accepted practice in Babylon 4,000 years ago that for a month after the wedding, the bride's father would supply his son-in-law with all the mead he could drink. Mead is a honey beer and because their calendar was lunar based, this period was called the honey month, which we know today as the honeymoon.

The lone Heckler took issue with most issues discussed – including a complaint that there was no AGM Notice in Gaelic. This 'individual' was intent on hogging the meeting and indeed had some success until he got a 'yellow card' from the floor and from the chair.

The meeting agreed to keep the Annual Membership Subscription at €10 for 2006.

This €10 subscription provides one of the best returns of any investment in Ireland today – even Eddie Hobbs would be happy to recommend it. Envelopes will be delivered through your letter box shortly. Please assist the 'Road Reps' by having your €10 in the envelope when they call back to collect.

SINCERE THANKS TO ALL WHO ATTENDED THE AGM.



Tom Darby



Peter Boylan

Two long serving Committee Members; Tom Darby and Peter Boylan, stepped down at the AGM for personal and health reasons. We wish to acknowledge their significant contributions to our Association and to the Community over the years. We thank them sincerely. Tom was a regular contributor to The Beaumont News and hopefully he will not put away his pen just yet.

LANIGAN

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Tel: 8373586 - 24 Hours**



BRA COMMITTEE MEMBERS & ROAD

COMMITTEE MEMBERS

Noreen Maher, Chairperson.	26 Coolgreena Road
Des Maguire, Secretary.	101 Coolgreena Road
Bernie Bolger, Treasurer.	62 Coolrua Drive
Anne Maher	52 Coolrua Drive
Chris Foy	56 Coolrua Drive
Phyllis Redmond	49 Coolrua Drive
Samuel Bolton	19 Coolrua Drive
Deirdre Higgins	11 Beaumont Crescent
Joan Ennis	47 Beaumont Crescent
Frank O'Driscoll	67 Dromawling Road
Pat Martin	71 Beaumont Road
Connie Butler	22 Coolatree Park
Tony King	36 Coolatree Park
James Cheng	58 Shantalla Road
Nancy Noone	95 Coolgreena Road
Sean Mullen	13 Shantalla Drive
Tom Doyle	124 Beaumont Road

ROAD REPS

Anne Caulfield	4 Shantalla Avenue
Marcella O'Donohoe	33 Shantalla Avenue
Margaret Doyle	64 Coolrua Drive
Thomas Hopper	4 Beaumont Grove
Aidan Buckley	31 Shantalla Road
Roger Farrell	25 Dromawling Road
Laura Ennis	47 Beaumont Crescent
Lorraine O'Toole	Cooleen Avenue
Frank Gurry	51 Cooleen Avenue
Bobby Ennis	47 Beaumont Crescent

COMMITTEE MEMBERS AND ROAD REPS WILL BE DELIGHTED TO

Should satisfaction not be forthcoming from your official Service Person or relevant Spokesperson. He/she has relevant expertise in a particular area and will act on your behalf and endeavour to expedite a solution. Please understand that we have exhausted the normal channels -

MINUTES OF BEAUMONT RESIDENTS ASSOCIATION

Annual General Meeting (AGM) held on 31st January 2006

Chairman, Des Maguire opened the meeting at the 8.15pm and welcomed everyone. He said the Committee are always looking for new people to join and he especially thanked members of the Emigrant Community for coming along to the AGM. There was a record attendance with the hall filled to capacity.

Minutes of last years AGM were printed in The Beaumont News in spring 2005 was taken as read and was adopted and agreed by all present. Proposed by Noreen Maher and seconded by Anne Maher.

Noreen Maher (standing for Nancy Noone) delivered the Secretary's Report.

Bernie Bolger delivered the Treasure's Report.

Bernie explained we moved most of our monies from the Bank of Ireland to a new Credit Union account in Artaine Castle due to the high Bank charges – even though the account was in credit. BRA is a voluntary organisation working for the community and we should not be charged such high fees for transactions.

Des proceeded to talk about Collinswood. He received a decision from An Bord Pleanala only a few days earlier. The development would go ahead with a number of conditions including; a reduction in height of the blocks from 5 to 3 storeys, deletion of two blocks altogether and deletion of a number of balconies.

On the matter of the proposed exit onto Beaumont Road, An Bord Pleanala gave the green light and stated that traffic would be slowed by no more than 6 seconds from Shantalla Road to Collins Avenue as a consequence of a new junction to facilitate Collinswood. Des went on to say that Dublin City Council did not listen to our concerns and objections and the democracy did not work. On this occasion.

THE FOLLOWING ISSUES WERE RAISED AND DEBATED

Pedestrian traffic lights at Dromawling Road/Beaumont Road – A complaint was made about cars breaking the lights. Difficult to cross there at certain times.

Cycling on Footpaths

We now have Bicycle lanes and there should be nobody cycling on footpaths – it's a dangerous thing to do – people have been injured because of this practice. Senior Residents felt insecure and many cyclists don't even have a bell on their bicycles. The Garda said a cyclist could be fined for using the footpath.

Road Surface on Shantalla Road from the Post Office to the Bridge

Derek Mullens raised several issues and debated at length about the road surfaces, potholes, the state and safety of the road leading up to Shantalla Bridge. He also questioned the high cost of the printing of *The Beaumont News*. Des asked Derek if he could do the Setting and Printing and what experience, background and equipment he had. Derek said he never did any Printing but he did a course on it. Des assured all present that he was getting a very good price and was confident that a similar quality product couldn't be done any cheaper.

Parking

Parking on Coolatree Road by non residents is causing problems - residents can't get in or out of their houses. Can the Gardai do anything about this? Garda advised that it's an offence to park on the footpath and promised to visit the road to investigate.

Trees

An ESB contractor cut a tree between 61-59 Coolatree Road – the Corporation is now arguing with the ESB. Something to do with the cables and the tree! Des asked the lady if she want the tree removed?

Contd Page 4 ...

REPS 2006

Tel: 8374590
Tel: 086-8575814
Tel: 8371270
Tel: 8373616
Tel: 8375301
Tel: 8375857
Tel: 8374293
Tel: 087-6398816
Tel: 8371396
Tel: 8375919
Tel: 087-7711980
Tel: 8373990
Tel: 8378436
Tel: 086-3561301
Tel: 086-8272825
Tel: 087-9409652
Tel: 8378222

Tel: 8428520
Tel: 8420029
Tel: 8373058
Tel: 087-2377215
Tel: 8372269
Tel:
Tel: 8371396
Tel: 8368868
Tel: 8377822
Tel: 8371396

SPOKESPERSONS:

- **TRAFFIC**
Signals, Safety, Ramps, etc:
Phyllis Redmond Tel: 8375857
- **TRANSPORT**
Buses, Bus Shelters, etc.
Tom Doyle Tel: 8378222
- **ENVIRONMENT**
Litter, Refuse, Drains, etc:
Pat Martin Tel: 087-2921822
- **PLANNING**
Planning Permission Matters etc:
Joan Ennis Tel: 8371396
- **CRIME**
And Associated Matters:
Deirdre Higgins Tel: 087-6398816
- **TIDY DISTRICTS**
Trees/Grass Cutting etc.
Tony King Tel: 8378436
Frank O'Driscoll Tel: 8375919

ASSIST YOU

provider (Dublin City Council, Dublin Bus, Gardaí, etc.) please call our
r sector. The Spokesperson will liaise with the relevant Authority on
stand; you should contact the Spokesperson only when you have
– they are not a 'first port of call'.

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STUNNED BY FERNS

By Fr. O'Gara, the Presbytery, Beaumont, Dublin 5

As I write some time after the revelations contained in the report into the happenings in Ferns Diocese it would seem that the shock of all that was revealed has dissipated. It would be an illusion to think all has passed. There is a huge inner wound left for all of us priests and people alike. Those abused who were innocent at the time and trusted the priests involved implicitly, must be foremost in our thoughts and prayers. How their lives were changed forever and how deep the injury inflicted has been. That is the most abiding feeling that I have and I believe the feelings of everyone now that the report has been published. We have been made fully aware of the breadth and magnitude of the crimes involved and the manner in which the problem was initially denied and then mismanaged. The thought of the permanent damage done to children is foremost in our minds but we need to remember the damage done to the Church also. I feel especially for the good people and priests of the diocese of Ferns on whom this monstrous scandal has been visited. Think of those who have lived Christian lives in simple faith and now have to suffer the pain of such revelations. I pray for them and for the courage they need now to continue with their lives and especially lives in allegiance to the Church.



The priests with whom I have spoken to are all equally as appalled as I am. They too wonder how this could have happened and not been noticed or how the seriousness of the crime was not identified. The fact that the scandal was so prevalent for several decades and no action taken, is most worrying of all. The immediate effect of these revelations is abject horror and sadness for the victims and also for the terrible damage done to the whole fabric of the Church. It's apparent we all have been immensely angered by these revelations and would like to place blame somewhere. Maybe when this anger abates we will see a way forward to address the damage done and help bring some form of closure for victims and others affected alike. I believe the recommendations contained in the report point a way forward for all of us. The Ferns Diocese is already implementing them fully. Other Dioceses will follow suit.

On the Sunday after the terrible news broke I happened to be in Lismore, Co Waterford and was fearful of what the reaction might be amongst the ordinary church goer. My first surprise was the numbers attending Sunday Mass. I asked the congregation to sit before we commenced and I spoke to them from the heart as to how I was feeling and how they must be feeling too. I tried to convey my sorrow for the way in which children had been so hurt by priest offenders and prayed that the Lord would help the victims face the future. I complemented the people for attending mass as it would have been understandable if they just could not bring themselves to so do after such a frightening revelation of the evil outlined in the report. The Bishop of Waterford, William Lee, had written a letter to apologise to the victims and to inform the people of the procedures now current in the Diocese to ensure such behaviour would never happen again. He also asked the people to be supportive of the priests who were serving faithfully. The celebration of Mass was surely tinged with huge sadness. I felt the seriousness of the offender's betrayal and I know that people did also. We prayed for all those hurt in any way by the tragedy and also asked the Lord forgiveness for such behaviour and for enlightenment as to a way forward.

When I celebrated mass some days afterwards with families here in Beaumont and watched the joy of the children singing, it brought home to me what evil had been unleashed by the offenders on the innocence of the children targeted. You wonder how the damage done can be ever fully repaired. Some really inspirational and courageous priests went on radio to publically share their feelings. I felt they were wonderfully brave. One who wrote to the media suggested that we should give thought to the idea of a reconciliation process at a national level. It probably would consist in religious services to bring healing to both victim and to parishes. The idea appeals to me and could help to address the terrible damage done.

We can't go back to those dark years when all of this happened and erase it from our history. It is now being responsibly addressed and I am grateful for that. My earnest desire is for everyone to try to move forward. We must never forget this saddest of episodes in the life of the Church and pray it never happens again. It could be a turning point for the Church and should make us much more conscious of the need always to act with integrity and justice where the most vulnerable have or are being hurt. If it has that effect then it will have produced unexpected fruit.

Imelda O'Driscoll asked could anything be done about an evergreen tree at Dromnanane Park, the branches are growing out onto the path. There are broken bottles underneath. The tree needs a good trim. Sr. Kathleen put in a request asking if anything can be done about the first section of Coolatree Rd. and No. 14 Coolatree Close re the foliage is blocking the light from the garden.

Des went on to say that new estates don't have any trees and here we are trying to get rid of beautiful trees. Trees need maintenance and trimming. City Council tends to leave them in their natural form.

Laneway

Shantalla Drive left (west side) has a laneway with 3 entrances. There is unsocial behaviour, drinking, etc. taking place in the lane. There was a request for gates to be erected to close the lane. This was all dealt with a few years ago, when Barry Doyle went to great lengths with Dublin City Council to have something done with this laneway. Having secured permission to close the lane, Residents would not agree to pay for the gates.

AGM Notice in Languages

Derek Mullen raised yet another issue about the notice for the AGM being printed in English, Polish and Chinese, he was quite annoyed because it was not printed in Irish too. A debate took place and Patricia Doyle (and others) objected to Derek Mullen's remarks and said he was trying to deflect from the hard work of the committee. Patricia, Tom Doyle (and others) stated that Derek Mullen was 'hogging' the meeting and should be stopped. Tony King (and a number of others) felt it was a great idea to have the notice printed in different languages to let other nationals know what's going on and he welcomed all foreign people.

Membership Fee

Des asked everyone if they thought we should raise the membership fee which is €10 a year at the moment. It was agreed unanimously to leave it at €10. It was proposed by Larry O'Connor and seconded by Derek Mullen.

Bus Shelter on Beaumont Road

Tom Darby had applied for planning permission with C.I.E. to have a bus shelter erected outside No. 127 Beaumont Rd. It took from last July 2005 to December 2005 for the work to commence. In the meantime Tom was in constant touch with C.I.E. about the bus shelter and went to a lot of trouble to make sure everything was above board. In December the digging started and the bus shelter was being constructed when an immediate Resident objected to the shelter and forced the workers from the site. Tom Darby has since made further enquiries and was assured that the bus shelter will go ahead shortly.

Web Site

Des is looking for one or more 'young techies' from the community, to assist with updating and maybe re-designing our website. He said this is a great opportunity for young IT people to show and demonstrate their skills. It would also look good on their C.V. and enhance their career prospects.

Ratification of the Trustees

Trustees were ratified and returned for a further year. Noreen Maher, Ann Maher and Chris Foy.

Resignations

Des thanked Peter Boylan and said he would be missed for his good humour. He also thanked Tom Darby and asked him if he would continue to write articles for the Newsletter.

Election of new Committee (See New Committee)

Gardai

Des welcomed Garda Mark O'Connell from Santry and our new Community Liaison Garda from Clontarf; Garda Martin O'Brien. Garda O'Connell gave us a little talk on security and assured us that Neighbourhood Watch is effective. Be sure to phone the Garda Station and report anybody acting suspicious or anything unusual, etc. Be aware of bogus callers to our doors and people going around begging. He complemented the great work being done by the Committee and Neighbourhood Watch. He said Beaumont had a very low level of crime and was regarded as a very safe area to live.

The meeting concluded around 9.30pm.

Light Refreshments were served.



SENIOR CITIZENS CHRISTMAS PART 2005

The Senior Citizens Annual Christmas Party took place on Saturday 3rd December 2005 at the Artaine Beaumont Recreation Centre. With almost all our residents seated for their annual Christmas Party our M.C. Michael Maher called on our Chairperson Des Maguire to welcome everyone and our Guest of Honour - Deputy Lord Major - Bronwyn Maher, as this year we are marking the 50th Anniversary of the older houses in Beaumont. The Deputy Lord Major met and had a little word for everyone.

This year we had a new Band namely *Classic Gold* as Jack Corcoran has retired. They provided fantastic music and song to our ears. They kept the music going for the night and the seniors as usual enjoyed the music and dance. Our M.C. kept the Party goes amused with his wit and spots and caused great excitement.

At 9.15pm everyone was tucking into those beautiful home made sandwiches, which Phyllis Redmond along with Ann Maher, Chris Foy, Margaret Doyle, Lorraine O'Toole and Bernie Bolger made all day Saturday. Meanwhile the cocktail sausages and chicken wings were on their way compliments of Dermot Carew from the Beaumont House. The beautiful home made fruit cakes were baked by Therese Ellis and went down a treat with everyone.

At this point Santa along with his helpers came around to each person and presented them with a beautiful gift. Des our photographer was very busy taking photos of all our Seniors etc. throughout the night.

Thanks to our two Priests - Fr. Donal Byrne O.Carm and Fr. Frank O'Gara O.Carm. Who came along and had a little chat with most of the people. We appreciated it.

Des presented Barry Doyle our founder of the Beaumont Newsletter with a gift and thanked him for all his dedication and hard work.

As the party was coming to a close, each person was presented with a bunch of flowers compliments of Beaumont Market.

The big rush started for the buses, which was handled very well by Deirdre Higgins, Anne Maher, Margaret Doyle, and Lorraine O'Toole

who took great care of every person and made sure they got home safely. We wish to thank Garda Mark and Garda Cathal Hickey for their care and help shown to the Senior Citizens on the night and also in helping the committee in various ways. Also thanks goes to Dave our mini bus driver who took great care of everyone including the committee and helped us to transport all our crockery etc. to and from the event.

Thank you to Santa and his helpers who did a great job as usual, also to our M.C. Michael Maher who never lets us down. The following deserve a big thank you, Ann Caulfield, Marcella O'Donohue, Sinead Flanagan, Saida Immoval, Lorraine O'Toole,

Roi Lacy, Andrew Maher, David Doyle, Shane Maguire, Stephen Bolton, Sam Bolton, Laura Ennis, Bobby Ennis, Aisling Higgins, Sinead O'Connor, Niamh Coyle, Kay Maguire. Noel Ellis, Peter Ellis, Fran Maher and Eddie Foy who all done a wonderful job either setting up the hall, waiting on the tables, car driving and cleaning up the hall. Also Susan Maher who helped at Reception.

We wish to acknowledge with thanks the following businesses and shops that donated money or gifts for the Christmas Party. You all helped to make the night a memorable one for the Senior Citizens.

Beaumont Road - Lanigans Funeral Directors, Beaumont Market, **Shantalla Road** - Doherty's Pharmacy, Beaumont Electrical, Beautylicious, Beaumont House, Barry Pick of the Crop, Karizma Hairdressers, Boston Bakeries, Byrnes Butchers and The Plasters Union, **Lorcan Ave.**

Santry - Murphy Jewellers, Supervalu, Crumlin Blinds, Kilmarlinny, **Swords Road** - Larkhill Credit Union, O'Sullivan's Pharmacy, Santry Market, AIB Santry, **Omni Park Shopping Centre** - Unicare, Hallmark Cards, Insight, Montrose Jewellers, O'Briens Sandwich Bar, Dry Cleaners, Books Upstairs, Car Accessories Shop, Cosgrave Butchers, Art and Hobby Shop, Gents and School Uniform Shop, Pet Shop, Omniplex Cinema. The Goose Pub Drumcondra, Connie Butler, Deirdre Higgins, Noreen Maher, Mary, Cremore Clinic, Meat Wholesalers, Electrical Wholesalers.

Artaine Castle - Kings Jewellers, Tesco, Book Shop, Beverly Jones, Pharmacy, Hairdresser.

Tolka Egg Stores, Johnston Mooney & O'Brien, Dairyland Cuisine, Paper Pieces, Raheny.

Finally, thanks to The Artaine Beaumont Recreation Centre for the rental of the hall. Until we all meet again next year take care and God Bless.

GET WELL SOON
Wishing Breda Buckley a speedy recovery.

Neighbourhood Watch

We recently held our bimonthly meeting at the Pastoral Centre, Beaumont. The meeting was very well attended and we had representatives from every area as far as the Airport. As far as Beaumont goes we are quite lucky, as we don't particularly have burglaries but we always have to be on our guard. If you have an alarm, please use it, even if only going out for a very short time.

CHILDREN'S CHRISTMAS PARTY

The Children's Christmas Party took place on Sunday 18th December at the Locan Community Hall, Lorcan Green, and Santry. The Children were so delighted with their visit to Santa's Grotto where they met Santa and his two lovely helpers who gave each of them a little present. The children were entertained by the Clown, who played games such as passing the parcel etc. that was their favourite game. He danced and listened to their songs for which they received a gift of their choice. Our D.J. Derek Doyle kept the music going and done a great job. Our thanks to Michael Maher who did a great job as the clown, Sam Bolton who also done a wonderful job and our lovely Santa Helpers; Laura Ennis and Niamh Coyle. Thanks also to Anne Caulfield, Marcella O'Donoghue, Gary O'Donohue, Deirdre Higgins, Ann Maher, Phyllis Redmond, Paul, Redmond, Chris Foy, Des Maguire, Shane Maguire, Kay Maguire, Nancy Noone, Michael Maher and Sam Bolton who all helped in so many ways, setting up the hall, making sandwiches, Making Santa's Grotto, serving refreshment, and cleaning up the hall. Finally we wish to thanks most sincerely Garda Fintan Curley and Garda Frank Kelly for all their help on the day. Thanks to the Lorcan Committee for the use of the hall.

AGM

Our recent AGM was exceptionally well attended. Almost every road was represented, which was a good reflection on the interest level in our community. Plenty debates took place and several topics and issues were raised. It was very heartening to see the interest and the acknowledgement of our work. The committee wish to thank everyone who attended on the night.

OLDER NEIGHBOURS

If you have an older neighbour please keep an eye out for them. Knock on the door and ask them if they need anything at the shops. Also tell them about Energy Action Tel: 01-4545464 - It will cost nothing and they will insulate the house. An insulated house is a warmer house.

More News in Our Next Newsletter

Santa's Visit 2005



Senior Citizens Christmas Party 2005



THE LAW ON OUR SIDE

CONSUMER RIGHTS

The consumer has rights relating to goods purchased or services rendered. Goods must be of merchantable quality (i.e. of reasonable quality taking into account their description durability and price), be fit for their purpose; be as described by the salesperson on in the packaging and conform to any sample displayed. Services must be provided with necessary skill, with proper care and using sound materials.

It is the retailer who has primary liability to the consumer. If you are not happy with the retailers response, you should set out your complaint in writing. The retailer cannot remove his liability

*by referring you to a manufacturer (whose guarantee is an additional protection)
by notices saying "No Refunds" or "only credit notes on returns"
by selling the goods in a "Sale"
by disclaiming responsibility in "small print"*

Redress may be a full refund, replacement or repair. The test in any case is what is "reasonable", ultimately adjudicated by a court. You don't have rights to a refund if you change your mind or for faults due to misuse

Under EU law, where a defective product has caused you damage, you no longer have to prove negligence by the supplier, only that the damage was caused by the defective product. The only products exempted are unprocessed agricultural products.

Small Claims

If you are not happy with the response of a supplier to your complaint, the Small Claims Registrar, (District Court Office, Chancery Street, Dublin 7. Tel: 8725555), will process a claim for damages not exceeding €1,270 in respect of faulty goods, bad workmanship or poor service, once it is made by the consumer who paid for them. You must have accurate information on the name and address of the person or company against whom you are making the claim. Key features of the procedure are:

You complete a special application form and pay €7 fee

Seller must respond within 15 days or concede the claim

Registrar will try to broker an agreement but failing that will bring the case to the District Court. Judge's decision if not appealed is enforceable with the help of the Registrar.

Breaches of Consumer Law

The Director of Consumer Affairs, (4 Harcourt Road, Dublin 2. Tel: 4025500) can take action on breaches of the law but cannot pursue a claim on your behalf. She would for example take enforcement action

Inadequate labelling or price display notices

Misleading advertisements

On "Sale Reductions" which are not genuine. days in the

Publishing Ads for credit which do not display the APR

The Director can also give a wide range of advice on consumer matters as can the European Consumer Centre, O'Connell Street, Tel: 8090600

PUBLIC SERVICES

Public bodies have their own **Consumer Complaint Procedures** to handle your complaints. However, If you are not happy with the internal handling of your complaint about an action taken by a public body you have the right within 12 months of the incident to take a complaint about any public body (except ESB and Iarnród Éireann) to the **Ombudsman**, (18, Lower Leeson Street, Dublin 2 – 6785222). The Ombudsman will investigate it if the action had an adverse effect on the person and it was contrary to fair or sound administration. She **cannot** deal with personnel matters within a public body, nor with clinical judgement in the treatment of a patient, nor with cases where there is a statutory right of appeal to a Court.

Key features of the Ombudsman procedures are:

- > No charge, investigations in private, written reply guaranteed
- > Quick preliminary investigation to decide whether to proceed.
- > Recommendations are can specify remedial action by the public body but are not legally binding. However, the Ombudsman can report an unresolved injustice directly to the Oireachtas.
- > Investigation does not prejudice your right of Court action afterwards

Solicitors

Complaints about misconduct, inadequate professional service or excessive fees by a solicitor can be made to the **Law Society**, (Blackhall Place, Dublin 7 - 6724800). The redress it offers includes refunds, directing the solicitor to take certain steps, or taking disciplinary action. You can take your complaint beyond the Society to an **Independent Adjudicator**, 26, Upper Pembroke Street, Dublin 2 – 6620457



Garda

Complaints about improper conduct by a member of the Gardai can be made within 6 months to the Garda Complaints Board, (Irish Life Centre, Dublin 1 – 8728666). The complaint is investigated by a Garda Officer but it is the Board which decides what disciplinary action will be taken. There is no provision for awarding compensation.

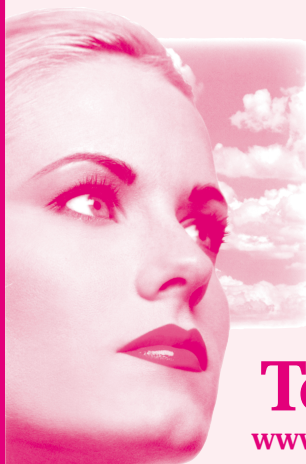
Continued next issue

Beautylicious

4 Shantalla Road, Beaumont, Dublin 9

♦ Fake Bake Tanning & Home Products ♦
Sun Beds ♦ Waxing ♦ Make-up ♦ Lashes & Brows
♦ Electrolysis ♦ Gel & Acrylic Nails ♦
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Massage ♦ And all other Beauty Treatments ♦
Avon Representative ♦

♦ Now a Nail Training Academy ♦



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There has been a very good start to my year. Many thanks to the Beaumont Resident Association for giving me the chance to join their committee and serve the community. Thanks to the many residents who voted for me at the AGM. It was a big occasion for me and I'm delighted to have been elected to the committee of Beaumont Residents Association. The BRA committee members are really nice people. In the short period I am with them I have learned a lot about Irish hospitality and cultures from them. Now I feel like I am the real 'New Irish'.

I have attended a few BRA committee meetings since the AGM. Although at first I found it difficult to understand the procedures and processes, I am learning fast and I have learned a lot from these meetings. I can see how good communications skills on the resident affairs are really important and valuable and a great lessons to me. I could apply these skills in my future career. It is certainly a great way to learn about and get to know the Irish people. I am really enjoying the challenge and experience.

Another great thing is I have been offered a position as Representative for Shantalla Road (west side). This is a big challenge for me and I promise I will do my very best to represent the road effectively at committee meetings. I look forward to meeting the residents soon when I will be collecting membership subscriptions.

To the Members of BRA, I promise to fully support your 'mission statement' of Building a better Beaumont community.

James (Shichun) Chen



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Congratulations to Linda Noonan, Cooleen Avenue who celebrated her 21st Birthday recently.



Happy 40th Birthday Phyllis

Congratulations to Phyllis Redmond, our friend and long serving BRA Committee Member, on the occasion of her much anticipated 40th Birthday.

Phyllis gains great enjoyment from making a big public occasion of friend's significant birthdays, so we are sure she will be very happy with us announcing her birthday in The Beaumont News

On a more serious note; Phyllis is a very thoughtful and kind friend and neighbour, always ready with offers of help and support when anyone needs it. We wish her a very Happy 40th Birthday and a very happy and healthy future filled with only good things Because she deserves it.



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EDITOR'S EPILOGUE

Having secured sponsorship for *The Beaumont News* for another year, we're back up and running once again. Sincere thanks to Mr Dermot Carew, Proprietor of the **Beaumont House** for his interest, support and great generosity.

We also have a new bigger and hopefully better Committee - numbering 27 in total, an increase of six on last year and a record for BRA. This is all very good and positive stuff and reflects the increased support from the community as demonstrated at our recent AGM. We have formally created two types of Committee Members this year. In order to facilitate the growing number of people in the community who wish to help out with various tasks and events throughout the year - but are not available or interested (for whatever reason) in attending monthly meetings, we have designated the title "Road Rep." The individuals who do similar work and in addition are available and interested in attending meetings, generating policy and arguing their case, are designated "Committee Members" as prevailed heretofore. The designations provide for a more representative, flexible and better resourced Committee, while at the same time allowing individual members contribute more effectively by doing what they are best at. If you would like to contribute your skills, expertise, knowledge or time to the Association and or *The Beaumont News* - regardless of how little, you are very welcome to do so.

Our best wishes goes to Peter Boylan and Tom Darby who have stepped down from the Committee after many years of great service to the Beaumont community.

Community Support for Older People (CSOP). This is a grants scheme available from the Department of the Gaeltacht and Rural Affairs, aimed at assisting people over 65 years of age to purchase personal alarms (pendants) security lights, door and window locks. All of these items are designed to make older people more secure in their own homes. Most of the people who made applications last year through BRA have received their equipment at this time. I, together with representatives from about 20 other voluntary groups from around the country, recently attended a half day meeting / discussion with Department Officials on the CSOP. The purpose of the exercise was to try and make the grant more accessible for people and less cumbersome to administer. I believe we made great progress in this regard and while the Department has not relaxed the rules just yet, I am very confident of positive movement from



them very soon. I must say to you; the Department Officials were accommodating, open and very interested in enhancing their services to Older People - I was pleasantly surprised. In anticipation of Department changes, if you feel you need a personal alarm (pendant) or a security light, please let any of us know and we will process your application. Information needed: Name, Address, Date of Birth, Pension No. and Tel No. You can drop this information into our Post Boxes in the Shell Shop or in the Post Office.

A big welcome and thanks to Niall McCrudden, Insight Opticians for his kind sponsorship of 'best letter' in each issue this year. Niall has also joined 'BRA Supporters' offering BRA Members 10% discount on spectacles and other items at his shops in Omni and elsewhere. No more need to suffer squinty eyes this summer, get into Insight Opticians and grab yourself a cool pair of shades at discount prices.

Subscription envelopes will be delivered to your home, business, wherever, with this Newsletter (or shortly afterwards) by your local Committee Member / Road Rep. The fee remains at only €10 (cost of two pints) so please assist and co-operate by having the envelope filled, completed and ready when the Road Rep calls back to collect. It's not a nice or easy task traipsing around the roads, knocking on doors like beggars - so please don't treat us like beggars, help us out by having the envelopes ready.

I appeal directly to the many people living in rented accommodation, of all nationalities, to join our Association and enjoy the many benefits of membership. In addition to the obvious discounts available to card carrying members, issues and concerns particular to Tenants can be highlighted and together we will endeavour to find amicable solutions. Membership will assist your integration into the community - and also assist the community's understanding of your needs and concerns. *Together were better!*

The business community are an intricate part of our Beaumont community and should therefore, be members of our Association. Come on! We need everyone on board this year - you'll be very welcome.

We are designing a new more user-friendly and interactive website and I'm appealing to the 'IT Techies' out there to lend their expertise. It's an opportunity to show-off your IT skills for the benefit of your community. There may be Students looking for a Project to do for their examinations - here's a real live one. There is a financial reward for the successful Designer - in addition to considerable publicity. Call me on 086-8675814.

Until the next time..... Des Maguire

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Photos to Stir Your Memory

A GATHERING?
Where? Who are they?



PHOTO OF OLD CAR
1953 photograph, on Beaumont Road.
Note the white shed and large tree.
Now the site of Beaumont House



DO YOU RECOGNISE THIS TRIO?
Note the sign: Hairdressing Salon

DID YOU PURCHASE THIS HOUSE?

An advertisement from about 50 years ago. Belfield Park was an earlier name for part of Beaumont



DRESSED FOR AN OCCASION –
but who are they?

SPORTS DAY IN DROMAWLING PARK
1986 - Phyllis Byrne with her children. Do you recognise others in the photograph?



If you can identify any of the people in the photographs, please let us know. If you have any old photographs you would like to share with the community, we would be delighted to receive and publish them. We promise to take good care of them and to return them to you safely. We are particularly interested in photographs from the 1950s, 1960s and 1970s.



Samuel Caulfield and Paul Redmond Celebrated their Confirmation recently. Congratulations to them both.

An old Cherokee told his grandson about a battle that goes on inside people.

He said, "My son, the battle is between two "wolves" inside us all.

One is Evil. It is anger, envy, jealousy, sorrow,

regret, greed, arrogance, self-pity, guilt, resentment, inferiority, lies, false pride, superiority and ego.

The other is Good. It is joy, peace, love, hope, serenity, humility, kindness, benevolence, empathy, generosity, truth, compassion and faith."

The grandson thought about it for a minute and then asked his grandfather: "Which wolf wins?"

The old Cherokee simply replied, "The one you feed."



PIN FOR YOUR CHILDREN

When my children were small, like all responsible parents I constantly talked to them about being careful when they were out and about without either myself or their Dad. I went through all the scenarios with them. Not to approach a car if a stranger called them over to give directions, not to go help a stranger find a lost dog, not to take sweets from strangers etc etc. While I was reasonably comfortable in the knowledge that God forbid if they found themselves in a situation like that, they would know what to do, I always had a little niggle at the back of my mind. What if it wasn't a stranger that approached them with evil intent but someone they knew and trusted? Most children will happily take a lift from a neighbour or relative known to them and trusted by them. Then I came up with a brainwave. I had a password known only to myself, my husband and the children. This is how it worked. Say the password was INDIANS. We all knew the word. So then say one morning I popped into town when the children were in school. I get delayed and know I won't make it back in time to collect them from school. I phone a neighbour and ask her to collect them. I then give her the password, she goes to the school, tells them I am delayed and I told her to say INDIANS to them. They then know it is okay to go with that person. If you never use the password then you never need to change it. A simple but effective idea that gave me great peace of mind. (name with Editor)





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